

BALAKRISHNAM PRADEEP

About Me

As a technology-driven professional and software development student, I combine strong IT expertise with a practical business mindset. With solid experience in technical operations, customer support, and problem-solving, I focus on delivering reliable, efficient, and scalable solutions. My background in software engineering, along with a commitment to continuous improvement, enables me to lead and contribute effectively to technology-focused initiatives that create real business value.

Contact

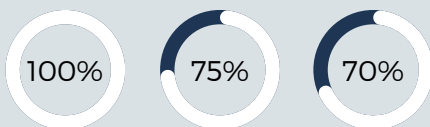
- +94 767437124
- pradeepb140@gmail.com
pradeep@quickman.lk
- quickman.lk/pradeep
- 1, Doloswala, Nivithigala

Skills

- Customer Handling
- Technical Support
- Fast typing
- Management Skills
- Creativity
- Negotiation
- Critical Thinking
- Leadership

Language

Tamil Sinhala English



PASSPORT DETAILS:

Number :- N8606403
Date of Expiry :- 26/11/2029

Other:

Light weight Driving Licence

Experience

Founder of QuickMan (Pvt) Ltd.

Founder of WolfSoftz Solutions.

Since 2024 Jan

- Leadership & Team Management
- Planning & Execution
- Communication
- Project Management
- Risk & Budget Management
- Technical Understanding
- Analytical & Problem-Solving

Technical Support Officer

CipherLabz (pvt) Ltd

2023 March - 2025 Jan

- ERP Systems: Purchasing, Production, Inventory, Sales, HR, Payroll, and Finance.
- Asset & POS: Fixed Assets, General & Restaurant POS integration.
- CRM: Expertise in OPENSKY ERP

Volunteer ICT Teacher

R/Ni Doloswala Barathi Tamil School

2022 Feb - 2024 Jan

- Leveraged extensive ICT knowledge to deliver engaging and informative lessons, enhancing students' digital literacy and technical skills.

Technical Support Officer

ETL Solutions (pvt) Ltd

2021 Octo - 2023 March

- POS Operations & Wholesale Management: Expertise in system operations and software solutions.
- Banking Systems: Skilled in streamlined processes using Rajeeda Holdings Co-op Banking systems.

Data Entry Officer

Global NextGen Pharma (Pvt) Ltd

2021 Octo - 2023 March

- POS Systems: Expertise in operations and efficient data handling.
- Wholesale Management Software: Skilled in inventory control and system optimization.

Certificates

- Microsoft office package course (6 Months)
- National Youth Corps Training (6 Months)
- NVQ Level 1 (6 Months)
- Divisional Youth Camp Certificate
- HTML, CSS, PHP, SQL, Java (Solo Learn certificates)
- Advance Certificate Level English course (2 Months)

References

Dayalan Arokiyanadan

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Tharinda Senadeera

CipherLabz (pvt) Ltd / COO

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Date : January, 27th, 2026


Signature